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Support Tickets > **Cant get mobile XT plugin to work for PPC version**

Status: Reopened
Type: Support Request

Product: CacheMate
Platform: Pocket PC
Priority: Normal
Target Release:

Created: 2009-01-04 08:54 PM
Last Update: 2009-01-05 12:17 AM
Submitted By: BooDaddy

Last Comment

Description:
The reason i purchased the software was to be able to use it with mobile XT on my PPC. I have a HTC Titan and I am running the latest version of Mobile XT and Cachemate. I downloaded the Mobile XT plugin DLL and moved it to my plugins directory for cachemate on my PPC.

IT doesnt show, when i hit the export feature. I would like to be able to export a cache from cachemat to Mobile XT on my PPC. I am running WM 6.1.

Thanks!

Smitty Administrator 2009-01-04 09:20 PM	1) There is no Pocket PC plugin specifically for Mobile XT... the iQue interface plugin, which is included with CacheMate, works with it. 2) There is no waypoint export function, primarily because Garmin doesn't make such a thing available on Windows Mobile platforms. There is a way to use their mapping functions with it, but it doesn't involve exporting anything.
Smitty Administrator 2009-01-04 09:20 PM	Status set to **Closed**
BooDaddy 2009-01-04 09:43 PM	Status set to **Reopened** The ique interface doesnt show up when i click on the export menu. All i see is GPX export and html notes report.
Smitty Administrator 2009-01-04 09:51 PM	Status set to **Closed** How many times must I say it... there is no export function with the iQue plugin. If you want to use it with Mobile XT's mapping function, there is a mapping button in the record view.
BooDaddy 2009-01-05 12:17 AM	Status set to **Reopened** Wow. Such excellent support. Sorry I wasted my $10. Had I known I would get such a smart-a$$ response I dont think I would have paid for the software. What I am telling you, is I dont see the "mapping button" you are referring to in the record view. Please, can you direct me to some documentation as to how I may use this feature?

Comments:

◉ Don't change status

◯ Mark ticket as **Closed**

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1/4/2009 7:20 PM